Dear Sir/Madam,

The Hon’ble Supreme Court while hearing a Writ Petition (Civil) No. 75 of 2012, Bachpan Bachao Andolan Vs. Union of India, had issued guidelines on 10th May 2013, to register First Information Reports (FIRs) to trace missing children and also directed National Legal Services Authority (NALSA) to explore the possibility with the Ministry of Women and Child Development, to put in place an effective computerized network to facilitate quick and early restoration of missing children to their families. In this regard, a meeting was held on 5th August 2013, Chaired by Secretary WCD, with the NALSA in which various features of the TrackChild were discussed and certain suggestions were made to NIC for incorporation in the software.

As you may be aware, The Ministry of Women and Child Development has already developed a National Portal TrackChild under the Integrated Child Protection Scheme (ICPS) which not only has a data base of ‘missing’ children, but it will also tracks the progress of children residing in the Child Care Institutions under ICPS & the Juvenile Justice (Care & Protection of Children) Act, 2000 (JJ Act) and matching them with the children who are reported ‘missing’ at the police stations through the system. The Hon’ble Supreme Court was apprised by NALSA in their compliance report dated August 2013, about the TrackChild portal.

This Ministry through NIC has completed training of ICPS functionaries including members of Child Welfare Committees (CWCs) & Juvenile Justice Boards (JJBs) and Police personnel all over the country in March 2013. This Ministry has been continuously working towards improving the system and to make it more user friendly. However, it is observed that the process of data entry in TrackChild software has been very tardy, resulting in poor data capturing. As of 11.07.2014, out of total 17046 Police stations, 6066 have uploaded the data of missing and recovered children and out of 3989 Child Care Institutions (includes...
Children’s Homes, Observation Homes, Special Homes, Open Shelters, Shelter Homes and Specialized Adoption Agencies), 2432 have uploaded the data of 147609 children in their care. Approximately 24262 children have been matched through the system since 2008, when the pilot had commenced in West Bengal, copy of Status report is enclosed.

I am writing this letter to request you to kindly instruct Department of Women & Child Development/Social Welfare Department’s officials in your State to complete data entry of children residing in Child Care Institutions (CCIs) under ICPS/JJ Act and Police personnel of Department of Home to record information of missing children on TrackChild portal.

With regards

Yours sincerely,

Sd/-

(Vivek Joshi)

To,
Chief Secretary of all States/UTs

Copy to:
1. Principal Secretaries of all States/UTs.  
   (as per list attached)

2. Director General of Police of all States & UTs.  
   (as per list attached)

3. Mr. V.V. Ringe, Sr. Dir.(Tel.) NIC, MWC D.

(Vivek Joshi)