STANDARD OPERATING PROCEDURE FOR CASES OF MISSING CHILDREN

Date of Issue: 23.11.2016
Background

The Hon'ble Supreme Court of India in Bachpan Bachao Andolan vs. Union of India (WP (Civil) 75 of 2012) on 10th May 2013 had directed formulation of a **Standard Operating Procedure for cases of Missing Children.** The Juvenile Justice (Care and Protection of Children) Act, 2015 under section 2 (14) (vii) includes a 'Missing Child' as a child in need of care of protection and in Rule 92 of the “Juvenile Justice (Care and Protection of Children) Model Rules, 2016”, a procedure of inquiry regarding a missing child has been laid down.

Objective

This Standard Operating Procedure (SOP) envisages to assist Police, Child Welfare Committee and Juvenile Justice Board in dealing with the cases of missing and found or recovered children. The Objective of the SOP is to put in place guidelines while dealing with cases of missing children and to work in coordination with stakeholders and respond with urgency to issues of missing child. Ensure expeditious and effective law enforcement including prosecution. Create mechanism and systems to prevent further victimization of missing children. Ensure that appropriate and timely protection/care/attention is provided to victims/witnesses.

Dimensions to understanding the concept of “missing child”

Generally stating, missing children are usually children who are separated from the parents/family/guardian. However, this SOP also includes within its purview procedures set out in relation to those children who may have been found/traced by the Police, CWC, Childline or any other organization and/or individual till their parents/family/guardian is traced and the child is restored. Some of such children may have been subsequently residing in Child Care Institutions (“CCI”).

Thus, for the purposes of the procedures set out here under this SOP:

a ‘missing child’ may be one who is lost (separated from family), has left home on his/her own without a notice or has been abducted or kidnapped or trafficked or abandoned. Usually, parents/ family/guardian will file a missing complaint in such cases.

a ‘traced child’ will be a child who is traced by the police on the basis of a missing child report/ FIR.

a ‘found child’ is a child found by the Police on the streets/ in a market place/ at railway platforms/ at bus stops/ in trains/ at a port/ at airports/ on a bus or other public transport/ in a hospital/ during rescue operations or at any public place and/or is brought before/referred to the Police by Juvenile Justice Board (“JJB”) / Child Welfare Committees (“CWC”) / Childline/ any other NGO or any individual.

Generally stating, missing children are children who are separated from the family/guardian and may include:

- Traced Children
- Found Children
- Run away children
- Abandoned children
- Kidnapped Children
- Lost children
- Trafficked Children
- Children missing/lost/found due to accidents, disaster, calamity, and other miscellaneous reasons.
- Children missing from CCIs
I. DEFINITION:

Rule 92 (1) of the Juvenile Justice (Care and Protection of Children) Model Rules 2016 defines a missing child as - ‘a child whose whereabouts are not known to the parents, legal guardian or any other person or institution legally entrusted with the custody of the child, whatever may be the circumstances or causes of disappearance, and shall be considered missing and in need of care and protection until located or his safety and well-being established.’

II. WHO MAY FILE THE COMPLAINT?

1. A parent
2. A legal guardian
3. A relative
4. Child Welfare Committee
5. ChildLine 1098
6. NGOs
7. Police
8. Public Servant
9. Any person concerned with the safety and well being of the child
10. Any person who has knowledge about the incident

III. WHERE / HOW TO REPORT A MISSING CHILD?

1. Where?

   i. At the police station/AHTU/SJPU;
   ii. The PCR number: dial 100;
   iii. Any other emergency helpline number of the police;
   iv. ChildLine 1098;
   v. After reporting to police, the information of missing child can be entered by any individual after logging onto www.trackthemissingchild.gov.in and photograph be uploaded in the citizen’s corner to assist all the stakeholders to track the missing child.

2. How?

In addition to all the regular means of filing a complaint i.e. in person, over the phone, over the e-mail, or other communications, a missing child's complaint may be filed through SMS to the authorities. The police should record all such information on the General Diary (GD), conduct a preliminary verification of the caller and get the FIR registered.
IV. ROLES AND RESPONSIBILITIES OF STAKE HOLDERS

When the Child goes missing:

Police

a) As per the directions of the Hon'ble Supreme Court of India in Bachpan Bachao Andolan vs. Union of India (WP (Civil) 75 of 2012) on 10th May 2013, - upon receipt of a complaint regarding a missing child, an FIR should be registered forthwith as a case of trafficking or abduction.

b) Inform the Child Welfare Police Officer and forward the FIR to the Special Juvenile Police Unit for immediate action for tracing the child. Refer Annexure –I.

c) The police shall also:

i. Collect a recent photograph of the missing child and make copies for District Missing Persons Unit, Missing Persons Squad, National Crime Records Bureau/Media etc.;

ii. Fill the form “M” on the designated portal www.trackthemissingchild.gov .in Refer Annexure –II.

iii. Fill the specific designated ‘Missing Persons Information Form’ and immediately send to Missing Persons Squad, District Missing Persons Unit, National Crimes Records Bureau, State Crimes Records Bureau, Central Bureau of Investigation, PCRs, Railway Police and other related institutions;

iv. Send the copy of the FIR by post/email to the office of nearest Legal Services Authority along with addresses and contact phone numbers of parents and legal guardians of the missing child or the child care institution, after uploading the relevant information onto the designated portal;

v. Prepare sufficient number of Hue and Cry notice containing photograph and physical description of the missing child to be sent for publication;

vi. Give wide publicity by publishing or telecasting the photographs and the description of missing child, as feasible in

(a) leading newspapers
(b) Television/electronic media,
(c) local cable television network
(d) social media and thereafter submit for ratification by the Board or the Committee or the Children’s Court, as the case maybe;

vii. Give wide publicity in the surrounding area through the use of loud speakers and the distribution and affixture of Hue and Cry notice at prominent places. Social networking portals, short message service alerts and slides in cinema halls can be used to reach out to the masses;

viii. Distribute Hue and Cry notice at all the outlets of the city or town, that is, railway stations, bus stands,
airports, regional passport offices, and other prominent places.

ix. Search areas and spots of interest such as movie theatres, shopping malls, parks, game parlours and areas where missing or runaway children should be identified and watched;

x. Scan the recordings of the Close Circuit Television Cameras installed in the vicinity of the area from where the child was reported missing and on all possible routes, transit and destinations.

xi. Inquire from under construction sites, unused buildings, hospitals and clinics, child line services and other local outreach workers, railway police and other places;

xii. Details of missing children should be sent to the District Crime Records Bureau of the neighboring States and Station House Officers (SHOs) of the bordering police stations including in-charge of all police posts in their jurisdiction and shall conduct regular interaction with the concerned so that follow up action is ensured.

d) Invoke the services of District Legal Services Authorities through empanelled lawyers and the paralegal volunteer (PLV) appointed at the police station or the district authority.

e) Upload information on the www.trackthemissingchild.gov.in portal. In case the information is already uploaded, match the complaint with case details uploaded on the portal.

f) Assess the level of threat or danger to the child, or his/her family and take immediate steps to ensure their protection.

g) Also inform immigration authorities, Border Security Force (BSF), Railways and other transport authorities, provincial/territorial and municipal agencies, and any NGOs involved in service delivery for spotting and recovering/rescuing the missing children.

Risk Assessment

As per the check list at Annexure III, taking into consideration various parameters with respect to the missing child, risk assessment should be done and the "Risk Assessment Form" be filled out by the SHO/Officer in charge to determine the:

i. The urgency of investigation

ii. Areas of inquiry

iii. Types of specialist knowledge that might be needed

iv. The supervision that may be required

v. Agencies who may be first alerted

Organized Crime Perspective

1. Where a child cannot be traced within a period of four months, the investigation of the case shall be transferred to the Anti Human Trafficking Unit in the district which shall make reports every three months to the District Legal Services Authority regarding the progress made in the investigation.
STANDARD OPERATING PROCEDURE FOR CASES OF MISSING CHILDREN

2. If trafficking or any other element of organized crime is suspected, a specialized team shall be instituted for investigation headed by the SHO.

3. Ensure the compliance of investigation as per the check list in Annexure-IV.

Steps to be taken when a child is found or recovered:

1. Police

1. After recovery, produce the child before CWC/JJB/Children’s Court, as the case may be, for appropriate directions. Refer Annexure-V.

2. The child should be examined by a team of medical experts, including psycho-social experts.

3. Proper home verification be carried out before the child is reunited with Parents/ legal guardians through the CWC.

4. The recovery form “R” on the TrackChild portal must be filled and data be updated in www.trackthemissingchild.gov.in. Refer Annexure-VI.

5. Send a report to the District Legal Services Authority which shall provide counselling and support services to the child and the family.

6. Conduct an enquiry whether the child has been subjected to any offence under the Act or any other law and if so, proceed accordingly.

2. Supervising officer (Role of Supervising Officer overseeing the investigation)

1. Supervisory Officer should ensure that SOPs issued in this regard are strictly followed. She/he should also follow the illustrative (not exhaustive) checklist provided in Annexure-IV.

2. Supervisory Officers should closely monitor and facilitate the investigation of each case of missing child, periodically review the status of each case and ensure quality of the investigation conducted.

3. Once the child is found, the Supervisory Officer should ensure that proper follow up actions are taken by the police.

4. The Supervisory Officer should ensure reward / punishment systems are in place.

5. The Supervisory Officer must ensure that full cooperation is given to the Para legal volunteers at the Police Stations and also to the District Legal Services Authorities and all grievances or issues are ironed out and addressed.

3. Child Welfare Committee

a) When a missing child is found or recovered and/or a child in conflict with law is found to be a missing child by the JJB or the Police, he shall also be produced before the Committee, as the case may be, for appropriate direction.
b) In case FIR is not registered in a case of missing/trafficked child, immediately forward the complaint/case to JJB, who shall direct the police for registration of FIR for such child and also for offences committed against such children in need of care and protection.

c) Any three members of the Committee together, may take suo moto cognizance of any case of missing child, report to the police, or the AHTU immediately and initiate process of providing care and protection to the child.

d) Assess the needs of the child and pass orders with respect to repatriating the child or placing the child in a fit facility or with a fit person, or declare free for adoption or foster care, or any other arrangement by following due process of law, keeping in mind the best interest of the child.

e) Engage services of the DCPU/District Legal Services Authority in the source district of the found/traced child, to facilitate smooth and effective rehabilitation of the child, and for any other legal support. Ensure that the case of the child has been linked to the District Legal Services Authority.

f)Ascertain if the child is in need of any medical care, and pass direction to link the child to the appropriate medical institution.

g) In the absence of adequate proof of age, pass directions for age determination test of the child. The report of the test should be obtained immediately after the test results have been concluded. In the meantime, the child may be placed in a fit facility.

h) Pass orders for recovery of back-wages of the child, in case the found or recovered child was trafficked for forced or/and bonded labour.

i) Direct PO/ Police/ CWO/ Childline / DCPU/ Other organization for necessary action and follow up.

j) Perform all duties specified under Section 30 of the Juvenile Justice (Care and Protection of Children) Act, 2015 and the rules therein, and send regular updates and report to the appropriate agency at the District /State level.

4. Juvenile Justice Board (JJB)

a) If any found/traced child is produced before the Juvenile Justice Board as a child in conflict with law, such a child should immediately be redirected to the relevant Child Welfare Committee after due enquiry, for initiating the process of rehabilitation.

b) Incase FIR is not registered in a case of missing/trafficked child, immediately direct the police for registration of FIR for offences committed against children in need of care and protection.

c) Ensure availability of free legal aid for the child through the District Legal Services Authority.

d) Create an individual care plan as per the Juvenile Justice (Care and Protection of Children) Act, 2015 and the Rules therein, for each child’s including follow up by the Probation Officer the District Child Protection Unit or a member of a non-governmental organisation, as it may be required as per Section 8 (3) (h) or Section 19 (2) of the Juvenile Justice (Care and Protection of Children) Act, 2015.
ANNEXURES
ANNEXURE 1: PROCESS TO BE FOLLOWED UPON RECEIPT OF A MISSING CHILD COMPLAINT

Missing Child

Approaching Police

Filling Complaint

Orders Passed/Compliance

FIR - Yes/No

No

Approach DCPU, JJB, CWC, DLSA

YES

Control Room

Passing Information

Information

Clue

Railway Station, Hospitals, etc.
Police check posts at Borders
www.trackthemissing.hims.gov.in
Mobile and foot patrolling parties (Police)

Passes in touch with family

Keeps in touch with family

Ramset, etc.
Food Play
State Legal Services

Assign IO

Examine child’s belonging (phone, facebook, etc.)

Unidentified persons/dead bodies

Neighbouring Police Stations
Police Station of Other Districts
Check other agencies
Children’s Homes
Shelter Homes
Nari Niketans
NGOs
CWC

Media Help
Publication dissemination of information about missing child

Investigation Continues

If clear case of trafficking, inform AHTU immediately

Within 4 Month

Beyond 4 Months

Child Traced

No Child Traced

If required

Further Investigation

Restored to family/CWC

Procedures

Rehabilitation/Repatriation

Case Transferred

AHTU
ANNEXURE –II: FORM ‘M’

MISSING CHILDREN TRACKING PORTAL -- FORM “M”
(For Missing)

[To be filled up English Block Capitals Only]

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<thead>
<tr>
<th>A. PERSONAL DETAILS</th>
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<td>First</td>
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<tr>
<td>1. Missing Child’s Name*:</td>
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<td>2. Child’s Nick Names:</td>
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<td>Nick Name 1:</td>
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<td>Nick Name 2:</td>
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<tr>
<td>Nick Name 3:</td>
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<tr>
<td>3. Gender*:</td>
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<td>4. Date of Birth*:</td>
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<td>5. Education:</td>
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<td>6. Father’s Name:</td>
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<td>7. Father’s Alias Name:</td>
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<td>8. Mother’s Name:</td>
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<td>9. Mother’s Alias Name:</td>
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<tr>
<td>10. Spouse’s Name:</td>
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<td>11. Spouse’s Alias Name:</td>
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12. No. of Siblings: 

13. Name(s) of Siblings: 

14. Name of Local Guardian | First | Middle | Last |

15. Relationship with Local Guardian: □ Father □ Mother □ Husband □ Other

16. Nationality*: 

17. Religion: __________________________ (Please fill up as per Annexure – II)

17. Mother Tongue: __________________________ (Please fill up as per Annexure – III)

18. Aadhaar No: __________

B. CONTACT DETAILS

1. House No.: 

2. Road/Other: 

3. Gram Panchayat: 

4. Block: 

5. Post Office: 

6. Police Station*: 

7. Town: 

8. Sub District: 

9. District*: 

10. State*: 

11. Pin: 

12. Phone No.: 

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13. Mobile: +91
14. Email:

C. MISSING EVENT DETAILS

1. Missing Place Name(s): 
2. Village: 
3. State*: 
4. District*: 
5. Police Station*: 
6. Date of Missing*: 
7. Time of Missing: 
8. Cause of Missing: 
9. Missing Event Information: 
10. Type of Person*: DESERTED ESCAPEE KIDNAPPED MISSING WANTED

D. POLICE COMPLAINT DETAILS

1. Case Started*: YES NO
2. GDE No.*: 
3. GDE Date*: / / 

(If YES: Case Started (FIR No. and Date is Mandatory)

3. FIR No*: 
4. FIR Date: / / 
5. Act*: 6. Section: 

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### E. INFORMANT’S DETAILS

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<tbody>
<tr>
<td>1. Informant’s Name:</td>
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<td>2. Address:</td>
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<td>3. State:</td>
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<td>4. District:</td>
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<td>5. Police Station:</td>
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<td>6. Pin:</td>
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<td>7. Contact No.:</td>
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<td>8. Email:</td>
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<td>9. Informant's Relation:</td>
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<td>10. Probable Places1:</td>
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<td>10 a. State:</td>
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<td>10 b. District:</td>
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<td>10 c. Police Station:</td>
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<td>11. Probable Places2:</td>
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<td>11 a. State:</td>
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<td>11 b. District:</td>
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<td>11 c. Police Station:</td>
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<td>12. Probable Places3:</td>
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<td></td>
<td>12 a. State:</td>
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</table>
12. b. District: 

12. c. Police Station: 

F. SUSPECTS

[If suspect type is minor, don’t fill up the rest portion of suspect details]

1. Suspect Type: ☐ Minor (Age less than 18 years) ☐ Adult (Age greater than equal 18 years)

2. Suspect’s Name: 

3. Suspect’s Alias Name: 

4. Gender: ☐ Male ☐ Female ☐ Other

5. Age: 

6. Suspect’s Details: 

7. House No.: 

8. Road/Others: 

9. Village: 

10. Post Office: 

11. Police Station: 

12. District: 

13. State: 

14. Pin: 

15. Phone No.: 

16. Mobile: + 9 1 

17. Email: 

18. Other: 

19. ID Number: 

20. Nationality: 

21. Religion: 

22. Race: 

23. Address: 

24. Occupation: 

25. Identity Card No.: 

26. Birth Certificate No.: 

27. Marital Status: 

28. Children: 

29. Previous Addresses: 

30. Previous Identity: 

31. Previous Nationality: 

32. Other Details: 

33. Family Members: 

34. Previous Cases: 

35. Previous Directors: 

36. Previous Police Stations: 

37. Previous Districts: 

38. Previous States: 

39. Previous Nationalities: 

40. Other Relevant Information: 

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G. PHYSICAL FEATURES

1. Complexion:  [ ] Dark  [ ] Whitish  [ ] Fair  [ ] Very Fair  [ ] Sallow

2. Build:  [ ] Fat (stout/strong)  [ ] Normal (muscular)  [ ] Thin (lanky)  [ ] Stocky

3. Eye: ____________________________  (Please fill up as per Annexure – IV)

4. Hair: ____________________________  (Please fill up as per Annexure – V)

5. Teeth Feature: ____________________________  (Please fill up as per Annexure – VI)

6.a) Height*:  [ ] Height (in Feet and Inch)  [ ] OR  [ ] Height (in cm)

   *(If Height (in Feet and Inch))

   Height*:  [ ] ft  [ ] in

   *(If Height (in cm))

   Height*:  [ ] cm

6.b) Weight*:  [ ] kg  [ ] gms.

7. Wearing Apparel (Upper):

8. Wearing Apparel (Lower):

# STANDARD OPERATING PROCEDURE FOR CASES OF MISSING CHILDREN

## H. SPECIAL IDENTIFICATION MARKS

1. Burn Marks / Tattoos / Leucoderma / Mole / Scar (You may select multiple identification marks):
   (Please fill up as per Annexure – VII)

2. Face: __________________________ (Please fill up as per Annexure – VIII)

3. Nose: __________________________ (Please fill up as per Annexure – IX)

4. Speech / Voice: __________________________ (Please fill up as per Annexure – X)

## I. PECULIARITIES & DISABILITIES

1. Head / Face: __________________________ (Please fill up as per Annexure – XI)

2. Other Parts of Body: __________________________ (Please fill up as per Annexure – XII)

3. Disabilities: __________________________ (Please fill up as per Annexure – XIII)

4. Habits: __________________________ (Please fill up as per Annexure – XIV)

## J. LANDMARK INFORMATION

1. Mandir/Masjid:

2. Bus Stand:

3. Railway Station:

4. School:

5. Market Place:

6. Fair:

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7. Missing Event Details:

8. Nearby River: [Table]

9. Panchayat Member Name: [Table]

10. Other Information: 

Date: [ ] / [ ] / [ ]

Signature of Information provider:

Signature of the receiving officer
Name: 
Designation:

Declaration: I would like/not like police to publish the photograph of my [ ] in various media for wide publicity.
STANDARD OPERATING PROCEDURE FOR CASES OF MISSING CHILDREN

ANNEXURES:

Annexure – I
- DIPLOMA HOLDERS
- DOCTORATE
- GRADUATE
- HIGHER/SECONDARY
- POST GRADUATE
- PRIMARY SCHOOL
- PROFESSIOANL DIPLOMA
- PUC/PLUS 2
- SECUNDARY
- SECONDARY SCHOOL
- POST GRADUATE
- OTHER

Annexure – II
- BUDDHIST
- CHRISTIAN
- HINDUISM
- ISLAM
- JAIN
- JEWS
- PARI
- SIKH
- YEHUD
- OTHERS

Annexure – III
- ADI
- BADAGA
- BODA
- BHUNADHADI
- HARI
- KANNADA
- KONKANI
- LADAKHI
- MARATHI
- MEMBA
- MISHING
- NEPALI
- PUNJABI
- SANTHALI
- TAGIN

- AKA
- BAGNI
- BON
- DOGARI
- HARYANVI
- KASHMIRI
- KOTHA
- MATHILI
- MARVARI
- MJ
- MIZO
- NISHI
- RAJASTHANI
- SHERDUKE
- TAMIL

- APATANI
- BAGRI
- BUNDHELKHANDI
- ENGLISH
- HILL MIRI
- KHAMTI
- KUCHHI
- MALAYALAM
- MEERUN AND BULLANDAS
- MJ
- MOIMONSHINGH
- NOCTE
- RAJASTHANI
- SHERDUKE
- TAMIL

- ASSAMESE
- BENGALI
- BHOTIA
- GARBHAWATI
- HILL MIRI
- KHASI
- HARRI
- MAWIA
- MEERUN AND BULLANDAS
- MOIMONSHINGH
- NOCTE
- RAJASTHAN
- SHERDUKE

- AWADH
- BHOJPURI
- CHHATISGARH
- DEORI
- GARBHAWATI
- GUJARAT
- HINDI
- HINDI
- HINDI
- HINDI

- KAKARB
- KHAMTA
- KUAI
- KUMAYN
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- KUMAYN
STANDARD OPERATING PROCEDURE FOR CASES OF MISSING CHILDREN

Annexure – IV
- Eye blue
- Eye normal
- Eye artificial left
- Eye-brows – oblique
- Using Spec
- Eye conspicuously small
- Eye-brows– arched/curved
- Eye freckled

Annexure – V
- Bald full
- Curly - black & grey
- Normal - black & grey
- Straight hair
- Side burns

Annexure – VI
- Broken
- Metal tooth gold (capping)
- Gaps in teeth
- Missing tooth/teeth
- Dental mark
- Metal teeth
- Norma(even)
STANDARD OPERATING PROCEDURE FOR CASES OF MISSING CHILDREN

- Overlapping teeth
- Stained

Annexure - VII
- Back left side
- Cheek left
- Back right side
- Cheek right
- Chest middle
- Chest left side
- Chest right side
- Chin
- Ear left
- Ear right
- Eye brow left
- Eye brow right
- Face
- Foot left
- Foot right
- Forehead
- Hand left
- Hand left letter
- Hand left figure
- Hand right
- Forearm right figure
- Forearm right letter
- Head
- Leg left
- Leg right
- Lip lower
- Lip upper
- Neck
- Nose
- Shoulder left
- Shoulder right
- Stomach
- Thigh left
- Thigh right
- Palm right
- Palm left
- Finger(s) left hand
- Finger(s) right hand
- Finger(s) left foot
- Finger(s) right foot

Annexure - VIII
- Dimpled Cheek
- Dimpled Chin
- Double Chin
- Forehead broad
- Forehead narrow
- Prominent cheek
- Round
- Sunken cheek
- Wrinkled
- Oval
- Pox pitted
- Protruding chin
- Receding forehead
- Square/heavy jaw
- High cheek
- Long

Annexure - IX
- Broad nostrils (markedly dilated)
- Bulbous
- Long
- Pointed

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STANDARD OPERATING PROCEDURE FOR CASES OF MISSING CHILDREN

<table>
<thead>
<tr>
<th>Physical Features</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hooked (parrot type)</td>
<td>Pierced</td>
</tr>
</tbody>
</table>

**Annexure – X**
- Deep/ heavy/ guttural
- Loud Spoken
- Stammering

<table>
<thead>
<tr>
<th>Speech Features</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fast</td>
<td>Feminine</td>
</tr>
<tr>
<td>Speech-Staggery</td>
<td>Slow</td>
</tr>
</tbody>
</table>

**Annexure – XI**
- Deaf
- Ear missing right
- Lobes pierced
- Ear missing both
- Ear markedly small

<table>
<thead>
<tr>
<th>Additional Features</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ear deformed - both</td>
<td>Ear deformed - left</td>
</tr>
<tr>
<td>Eyes blind one</td>
<td>Eyes squint</td>
</tr>
<tr>
<td>Nose peculiar</td>
<td>One eyed</td>
</tr>
<tr>
<td>Ear missing left</td>
<td>Lob less ear</td>
</tr>
</tbody>
</table>

**Annexure – XII**
- Toe (s) extra - left
- Finger (s) extra - left
- Goiter
- Leg - elephantiasis
- Leprosy
- Elephantiasis left leg
- Finger extra
- Left leg limping

<table>
<thead>
<tr>
<th>Limb Features</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>Arm missing - right</td>
<td>Bow legged - left</td>
</tr>
<tr>
<td>Finger (s) extra - right</td>
<td>Finger (s) missing - left</td>
</tr>
<tr>
<td>Knee knockked</td>
<td>Left foot missing</td>
</tr>
<tr>
<td>Leg limping</td>
<td>Leg missing - left</td>
</tr>
<tr>
<td>Right foot missing</td>
<td>Right hand missing</td>
</tr>
<tr>
<td>Left hand missing</td>
<td>Stooling / hunch back</td>
</tr>
<tr>
<td>Left (s) missing - left</td>
<td>One leg missing</td>
</tr>
<tr>
<td>Bow legged</td>
<td>Stopping</td>
</tr>
<tr>
<td>Elephantiasis right leg</td>
<td>Toe (s) extra - right</td>
</tr>
</tbody>
</table>

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STANDARD OPERATING PROCEDURE FOR CASES OF MISSING CHILDREN

- One arm missing
- Finger missing
- Toe (s) missing - right
- Lame
- Right hand limping
- Left hand limping

Annexure – XIII
- Hearing impaired
- Locomotor disabilities
- Mentally ill
- Leprosy cured
- Autism
- Cerebral palsy
- Multiple disabilities
- Mentally retired
- Visually handicapped

Annexure – XIV
- Bragging
- Chews betel/pan
- Chews pan masala
- Chews supari
- Chews tobacco
- Cinema crazy
- Drinks liquor
- Drug addict
- Eyes blinking
- Eyes shifting
- Gambler
- Homosexual
- Lip biting
- Lottery player
- Moustache twisting
- Nail biting
- Prostitute monger
- Race-goer
- Smoker
- Snuff taker
- Stretching
ANNEXURE III: RISK ASSESSMENT

The following form should be filled out by the SHO in charge to structure inquiries and to assist the level of risk posed to the missing child.

<table>
<thead>
<tr>
<th>No.</th>
<th>INVESTIGATIVE CONSIDERATIONS</th>
<th>DETAILS AND CIRCUMSTANCES</th>
<th>PERSONS GIVING THAT INFORMATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Whether the child is under the age of 14 years</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td>If the missing person is a girl child</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td>If the child comes from the Economically Weaker Section (EWS)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4.</td>
<td>If the missing child has been a subject of prior missing persons reports; or previously disappeared and suffered or was exposed to harm whilst missing</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5.</td>
<td>If the missing child has previously been a victim/witness in any criminal investigation</td>
<td></td>
<td></td>
</tr>
<tr>
<td>6.</td>
<td>If the missing child suffers from a mental or physical impairment or serious illness; or requires essential medication or treatment not readily available to them e.g. asthma inhalers or insulin?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>No.</td>
<td>Investigative Considerations</td>
<td>Details and Circumstances</td>
<td>Persons Giving that Information</td>
</tr>
<tr>
<td>-----</td>
<td>------------------------------------------------------------------</td>
<td>---------------------------------</td>
<td>---------------------------------</td>
</tr>
<tr>
<td>7.</td>
<td>If the child is known to associate with adults or children who present risk of harm e.g. sexual offenders, drug peddlers etc.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>8.</td>
<td>If the child had been associated with any known criminals</td>
<td></td>
<td></td>
</tr>
<tr>
<td>9.</td>
<td>If the child had been interacting with adults on the internet</td>
<td></td>
<td></td>
</tr>
<tr>
<td>10.</td>
<td>If the child was subject to drugs and alcohol dependency</td>
<td></td>
<td></td>
</tr>
<tr>
<td>11.</td>
<td>If the complainants have reason to believe that the missing child has been abducted or kidnapped for ransom</td>
<td></td>
<td></td>
</tr>
<tr>
<td>12.</td>
<td>If there are suspicions of suicide or self-harm</td>
<td></td>
<td></td>
</tr>
<tr>
<td>13.</td>
<td>If the child was involved in violent incidents prior to crime</td>
<td></td>
<td></td>
</tr>
<tr>
<td>14.</td>
<td>If the child has had a history of abuse at home</td>
<td></td>
<td></td>
</tr>
<tr>
<td>15.</td>
<td>If the child is being compelled/manipulated into a situation of bonded or exploitative child labour with or without</td>
<td></td>
<td></td>
</tr>
<tr>
<td>No.</td>
<td>Investigative Considerations</td>
<td>Details and Circumstances</td>
<td>Persons Giving That Information</td>
</tr>
<tr>
<td>-----</td>
<td>------------------------------</td>
<td>----------------------------</td>
<td>----------------------------------</td>
</tr>
<tr>
<td>16.</td>
<td>Knowledge of the parents/family/legal guardian;</td>
<td></td>
<td></td>
</tr>
<tr>
<td>17.</td>
<td>If there is a high likelihood that the child may get lured into trafficking;</td>
<td></td>
<td></td>
</tr>
<tr>
<td>18.</td>
<td>If the child is being threatened by related or non-related adults to take up inappropriate work;</td>
<td></td>
<td></td>
</tr>
<tr>
<td>19.</td>
<td>If there is a likelihood that the child may get ‘sold’ by related or not related persons.</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Inclement weather conditions where exposure would seriously increase the risk to health</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
ANNEXURE IV

This checklist is meant to provide a framework of actions, consideration and activities that may assist in performing competent, productive and thorough investigation in cases of missing/abducted children.

Checklist for IOs/Eos

<table>
<thead>
<tr>
<th>NO.</th>
<th>INVESTIGATIVE CONSIDERATIONS</th>
<th>YES</th>
<th>NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Whether the police officer dealing in missing children case is in plain clothes?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td>Whether the police officer dealing in missing children case is part of SJPU? If not has SJPU/District head of SJPU been informed?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td>Whether the parent(s)/legal guardian(s)/persons who made the initial report were interviewed and their statements recorded?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4.</td>
<td>Whether the fact of missing was confirmed?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5.</td>
<td>Whether information regarding the missing child has been uploaded in Form ‘M’ on <a href="http://www.trackthemissingchild.gov.in">www.trackthemissingchild.gov.in</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6.</td>
<td>Whether the LSA and the para legal volunteers have been immediately involved and their inputs in relation to case details have been duly considered?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>7.</td>
<td>Whether the circumstances of the disappearance were identified?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>8.</td>
<td>Whether the individuals who last had contact with the child were interviewed?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>9.</td>
<td>Whether a detailed description was obtained of the missing child, abductor, and any vehicle involved?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>10.</td>
<td>Whether the photograph/videotapes of the missing child/abductor were secured?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>No.</td>
<td>Investigative Considerations</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>-----</td>
<td>------------------------------------------------------------------------------------------------</td>
<td>-----</td>
<td>----</td>
</tr>
<tr>
<td>11.</td>
<td>Whether FIR is lodged immediately?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>12.</td>
<td>Whether all the steps required to be taken on a missing report as per SOP were initiated?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>13.</td>
<td>Whether the complainant was suitably guided when he/she calls up subsequently about progress of the case?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>14.</td>
<td>Whether names/ addresses/ telephone numbers of the child's friends/teachers/associates and other relatives and friends of the family obtained?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>15.</td>
<td>Whether the scene and area of the child's home sealed/protected?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>16.</td>
<td>Whether the fact that child has a cellular telephone or other electronic communication device or access to internet was ascertained?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>17.</td>
<td>Whether the search was extended to surrounding areas including vehicles and other places of concealment or amusement or open drains/pits etc.?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>18.</td>
<td>Whether the area where the child was last seen was investigated for CCTV or other such equipment?</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
ANNEXURE V: PROCESSES TO BE FOLLOWED FOR FOUND/TRACED CHILD BY POLICE/CWC/JJB

[All details to be uploaded on 'TrackChild'] in form "R"

**Scenario A**

**STEP 1**
Child knows his/her home address

**STEP 2**
CWC and Parents are informed and can come to receive the child

**STEP 3**
Parents reach their child directly

**STEP 4**
Child is handed over to parents after due home-verification process by CWC

**STEP 5**
Rehabilitation Plan Prepared
CWC of recovered district to ensure that child is produced before CWC of the home district for rehabilitation and follow-up

**Scenario B**

Child knows his name, address or home district but needs to be repatriated (for a variety of reasons; for example: the parents are not able to come to pick up their child).

CWC to inform the CWC of the recovering district who will coordinate with CWC of the home district.

CWC of home district to coordinate with DCPU/Police, LSA to verify the address of the child.

**Scenario C**

A child is not able to give the details properly about his/her home address

Information uploaded on www.trackthemissingchild.gov.in

If the name of the State is found, same steps as in 'B' is to be undertaken.

Child is sent to CCI for alternative rehabilitation if child cannot be reunitied with parents.
# ANNEXURE VI: FORM ‘R’

**MISSING CHILDREN TRACKING PORTAL - FORM “ R”**
(for “Recovered”)

[To be filed up in English Block Capitals Only]

<table>
<thead>
<tr>
<th>A. PERSONAL DETAILS</th>
<th>First</th>
<th>Middle</th>
<th>Last</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Recovered Child/Person’s Name*:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Child/Person’s Nick Name:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Nick Name 1:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Nick Name 2:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Nick Name 3:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Gender*:</td>
<td>Male</td>
<td>Female</td>
<td>Other</td>
</tr>
<tr>
<td>4. Date of Birth*:</td>
<td>D D / M M / Y Y Y</td>
<td>OR</td>
<td>Age:</td>
</tr>
<tr>
<td>5. Education:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6. Father’s Name:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>7. Father’s Alias Name:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>8. Mother’s Name:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>9. Mother’s Alias Name:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>10. Spouse’s Name:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>11. Spouse’s Alias Name:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12. No. of Siblings:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>13. Name(s) of Siblings:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>14. Name of Local Guardian:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>15. Relationship with Local Guardian:</td>
<td>Father</td>
<td>Mother</td>
<td>Husband</td>
</tr>
<tr>
<td>16. Nationality*:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>17. Religion:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>18. Mother Tongue:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>19. Aadhaar No.:</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### B. CONTACT DETAILS

1. House No:  
2. Road / Street:  
3. Gram Panchayat:  
4. Block:  
5. Post Office:  
6. Police Station*:  
7. Town/Vill:  
8. Sub District:  
9. District*:  
10. State*:  
11. PIN:  
12. Phone No.:  
13. Mobile: +91  
14. Email:  

### C. RECOVERY DETAILS

1. Tracked Place Name(s)*:  
2. Village:  
3. Block:  
4. State*:  
5. District*:  
6. Police Station*:  
7. Date of Tracing*: D D / M M / Y Y Y Y  
8. Time of Tracing*: Hrs  
9. Dead/Alive*:  
   - Alive  
   - Death due to crime  
   - Accidental death  
   - Death due to other  
10. Present where about:  
11. Police complaint details:  
12. Type of person*:  
   - Arrested  
   - Proclaimed Offender  
   - Traced/Found  
   - UN-ID Body  
   - UN-ID Person  
   
   **Event Recovery Situation (If Traced/Found, Arrested, Proclaimed Offender, Traced/Found and UN-ID Person)**
   - Rescued from Sexual exploitation  
   - Traced out from domestic servitude  
   - Police custody  
   - Shelter homes, Juvenile homes  
   - Jail custody  
   - Other  
   - Traced out from Child labour / Bonded labour  
   - Traced out as victims of forced marriage  
   - Beggary/Maiming  
   - Hospitals  
   - Asylum  

13. Case Started*:  
   - Yes  
   - No  

   **If Case Started**
   - Case No.*:  
14. Case No.*:  
15. Case Date.*: D D / M M / Y Y Y Y
D. CHILD HANDOVER DETAILS

1. Child Handover to:
   - CCI
   - CWC
   - JJB
   - Family
   - Other Organization

## If Child Handover to CCI/CWC/JJB:
- CCI/CWC/JJB’s State:
- CCI/CWC/JJB’s District:
- CCI/CWC/JJB’s Name:
- Handover Date:
  
## If Child Handover to Family:
- Person’s Name:
  - First:
  - Middle:
  - Last:
- House No.:
- Road/Street:
- Village/City:
- State:
- District:
- Police Station:
- PIN:
- Mobile:
- Handover Date:
  
## If Child Handover to Other Organization:
- Handover to (i.e. Hospital, Nursing Home etc):
- Organization’s Name:
- State:
- District:
- Police Station:
- House No.:
- Village/Road:
- Handover Date:
### E. MISSING EVENT DETAILS

1. Information related to Missing Event: 

2. Date of Missing: DD / MM / YYYY

3. Time of Missing: [ ] [ ] Hrs

4. Place of Missing: DD / MM / YYYY

5. Cause of Missing: 
   - [ ] Runway
   - [ ] Lost
   - [ ] Trafficked
   - [ ] Kidnapped
   - [ ] Other

### F. INFORMANT’S INFORMATION

1. Informant’s Name: 

2. Informant’s Address: 

3. Contact No.: 

4. Email: 

5. Relationship with Recovered Child: 

### G. PHYSICAL FEATURES

1. Complexion: 
   - [ ] Dark
   - [ ] Whitish
   - [ ] Fair
   - [ ] Very Fair
   - [ ] Sallow

2. Build: 
   - [ ] Fat (stout/strong)
   - [ ] Normal (muscular)
   - [ ] Thin (lanky)
   - [ ] Stocky

3. Eye: 
   (Please fill up as per Annexure IV)

4. Hair: 
   (Please fill up as per Annexure V)

5. Teeth: 
   (Please fill up as per Annexure VI)

6. Height: [ ] ft [ ] inch OR [ ] cm  
7. Weight: [ ] kg [ ] gm

8. Wearing Apparel (Upper):

9. Wearing Apparel (Lower):

10. Blood Group: 
    - [ ] A+
    - [ ] A-
    - [ ] B+
    - [ ] B-
    - [ ] O+
    - [ ] O-
    - [ ] AB+
    - [ ] AB-
    - [ ] Other

### H. SPECIAL IDENTIFICATION MARKS

1. Burn Marks / Tattoos / Leucoderma / Mole / Scar (Multiple identification marks may be chosen): 
   (Please fill up as per Annexure VII)

2. Face: 
   (Please fill up as per Annexure VIII)
STANDARD OPERATING PROCEDURE FOR CASES OF MISSING CHILDREN

3. Nose: ____________________________ (Please fill up as per Annexure IX)
4. Speech/Voice: ____________________________ (Please fill up as per Annexure X)

1. **PECULIARITIES & DISABILITIES**
   1. Head/Face: ____________________________ (Please fill up as per Annexure XI)
   2. Other Parts of Body: ____________________________ (Please fill up as per Annexure XII)
   3. Disabilities: ____________________________ (Please fill up as per Annexure XIII)
   4. Habits: ____________________________ (Please fill up as per Annexure XIV)

2. **LANDMARK INFORMATION**
   1. Mandir / Masjid: ____________________________
   2. Bus Stand: ____________________________
   3. Railway Station: ____________________________
   4. School: ____________________________
   5. Market Place: ____________________________
   6. Fair: ____________________________
   7. Event description when recovered: ____________________________
   8. Nearby River: ____________________________
   9. Panchayat Member Name: First: ____________________________ Middle: ____________________________ Last: ____________________________
10. Other Information: ____________________________

Date: __/__/____ ____________________________

Signature of information provider

Signature of the receiving officer
Name: ____________________________
Designation: ____________________________
STANDARD OPERATING PROCEDURE FOR CASES OF MISSING CHILDREN

ANNEXURES

Annexure - I

- DIPLOMA HOLDERS
- ILLITERATE
- POST GRADUATE
- PROFESSIONAL POST GRADUATE
- OTHER
- DOCTORATE
- MATURE
- PRIMARY SCHOOL
- PROFESSIONAL DIPLOMA
- M. PHIL
- MATURE
- SECONDARY
- PROFESSIONAL DIPLOMA
- SECONDARY SCHOOL

Annexure - II

- BUDDHIST
- CHRISTIAN
- HINDU
- ISLAM
- JEWS
- PARS
- SIKH
- YEHUDE

Annexure - III

- ADI
- BADAGA
- BADO
- BHUNDHARI
- BARO
- KANNADA
- KONKANI
- LADAKHIE
- MARATHI
- MAMBA
- MISHING
- NEPALI
- PUNJAB
- SANTHALI
- TAGIN
- TULI
- URDU

Annexure - IV

- EYE BLUE
- EYE NORMAL
- EYE ARTIFICIAL LEFT
- EYE ARTIFICIAL - OBLIQUE
- EYE PERFECTED
- EYE CONSPICUOUSLY SMALL
- EYE BROWS - ARCHED CURVED
- EYE BROWS - THICK
- EYE LIGHT

- EYE BROWN
- EYE PROTRUDING
- EYE BROWS - STRAIGHT
- EYE CATS
- EYE BROWS - THICK
- EYE LIGHT

- EYE REDDISH
- EYE SUNKEN
- EYE BROWS - ARTIFICIAL
- EYE BROWS - THIN
- EYE LEFT SQUINT
- EYE GREEN

- EYE MARKEELY CLOSE SET
- EYE SLIT
- EYE BROWS CLEARLY UNITED
- EYE BROWS - WIDELY
- EYE RIGHT SQUINT
- EYE MARKEELY WIDE SET

Annexure - V

- BALD FULL
- CURLY - BLACK & GREY
- NORMAL - BLACK & GREY

- BALD PARTIAL
- CURLY - GREY
- NORMAL - GREY

- BROWN
- LONG
- NIG USE OF

- CURLY - BLACK
- NORMAL - BLACK
- WHITE HAIR

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STANDARD OPERATING PROCEDURE FOR CASES OF MISSING CHILDREN

Annexure - VI

- Back Left Side
- Chest Middle
- Ear Left
- Face
- Hand Left
- Forearm Right - Letter
- Leg Right
- Nose
- Thigh Left
- Fingers Left Hand

Annexure - VII

- Cheek Left
- Chest Left Side
- Ear Right
- Foot Left
- Hand Left Letter
- Forearm Right - Letter
- Lip Lower
- Shoulder Left
- Thigh Right
- Fingers Right Hand

Annexure - VIII

- Dimpled Cheek
- Forehead Narrow
- Wrinkled
- Receding Forehead

Annexure - IX

- Broad Nostrils (Markedly Dilated)
- Hooked (Pigeon Type)

Annexure - X

- Deep/Heavy/Guttural
- Loud Sponk
- Stammering

Annexure - XI

- Deaf
- Ear Missing Right
- Lobes Pierced
- Ear Missing Both
- Ear Markedly Small

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### Annexure - XII
- Toes (s) extra - left
- Fingers (s) extra - left
- Gait
- Leg - elephantiasis
- Leprosy
- Elephantiasis left leg
- Finger extra
- Left leg limping
- One arm missing
- Right hand limping
- Arm missing - right
- Finger (s) missing - right
- Knee knocked
- Leg limping
- Right foot missing
- Toe (s) missing - left
- Bow legged - left
- Finger (s) missing - left
- Left foot missing
- Leg missing - left
- Right hand missing
- One leg missing
- Stooping
- Toes extra
- Toe(s) extra - right
- Toes missing - right
- Hunch back
- Right leg limping
- Lame

### Annexure - XIII
- Hearing impaired
- Autism
- Visually handicapped
- Locomotor disabilities
- Cerebral palsy
- Mentally ill
- Multiple disabilities
- Mentally retired
- Leprosy cured

### Annexure - XIV
- Bragging
- Chews tobacco
- Eyes blinking
- Lip biting
- Prostitute monger
- Stretching
- Chews retail pan
- Cinema crazy
- Eyes shifting
- Lottery player
- Race goer
- Chews pan masala
- Drinks liquor
- Gambler
- Moustache twisting
- Smoker
- Chews supari
- Drug addict
- Homosexual
- Nail biting
- Snuff taker

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