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संयुक्त सचिव
Rashmi Saxena Sahni
Joint Secretary



भारत सरकार
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D.O. No.14-2/2007-CW-II

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Dear *Shri Singh*

As you may be aware that the Ministry of WCD with the help of NIC has developed TrackChild portal under the Integrated Child Protection Scheme (ICPS), which is a data base of missing children and it also tracks the progress of children residing in the Child Care Institutions under Juvenile Justice (Care and Protection of Children) Act 2015/ICPS and matching them with the children who are reported missing at the police stations. As you know that the TrackChild portal is developed adhering to the guidelines provided under JJ Act, 2015 and ICPS. The Ministry of WCD has been continuously striving towards improving the TrackChild portal to make it more efficient and user friendly.


2. As you may be aware that the new Juvenile Justice (Care and Protection of Children) Model Rule 2016, were notified in September 2016 and various forms/formats have been modified accordingly. Therefore, NIC is working on updating the modules available on TrackChild as per new model rules 2016 and soon it will be completed. I would like to also inform you that the Hon'ble Supreme Court has been monitoring the program of implementation of the TrackChild portal in the matter of Writ Petition (Civil) no. 75 of 2012, Bachpan Bachao Andolan vs Union of India and has issued guideline from time to time.

3. I would like to inform you that all the cases of missing and recovered children are not getting reported on TrackChild portal. As per the records available on TrackChild as on 27.12.2016, out of 718 Police stations, only 509 are uploading the data of missing and recovered children. Out of 430 Child Care Institutions registered on TrackChild only 300 are uploading information of children in their care. There are 31 Child Welfare Committees, and 34 Juvenile Justice Boards, however only 11 CWCs are using TrackChild portal. None of the JJB is using TrackChild.

4. You would agree that there is a need to put integrated efforts to unite missing children with their families and to track the progress of children residing in CCIs for providing better services. I am writing this letter to request you to kindly instruct Deptt. of WCD officials in your State to complete data entry of children residing in Child Care Institutions (CCIs) under ICPS/JJ Act and Police personnel of Deptt. of Home to record information of all missing and recovered children in TrackChild portal on a regular basis. You may also write to us about your requirement of training of the staff on TrackChild and any other related issue. We would be happy to assist you in any way and depute NIC faculty for the same.

With regards,

Yours sincerely,


(Rashmi Saxena Sahni)

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2. Mr. Shiv Kumar, Director (Tech.) – NIC-MWCD