

Workshop on Trackchild 1.6



Venue: Asansol-Durgapur Police Commissionerate Conference Hall,
Asansol, West Bengal

Date: 29/12/2014

Members Present:

1. Shri Vineet Kumar Goyal, IPS, Commissioner of Police, ADPC, West Bengal
2. Shri Asit Kumar Pandey, WBPS, Assistant Commissioner of Police, ADPC, West Bengal
3. Mr. Partha Pratim Chakraborty, SI, O/C DCRB, ADPC, West Bengal
4. Mr. Kausik Mukherjee, ASI, ADPC, West Bengal
5. Police Personnel of different Police Stations, ADPC, West Bengal

Inaugural Session:

The Workshop was inaugurated by Shri Vineet Kumar Goyal, Commissioner of Police, Asansol Durgapur Police Commissionerate. He appreciated all the participants for their sincere appearance. He conveyed an informative speech about necessity and usefulness of uploading all missing and recovery cases on Trackchild 1.6 portal to all the participants. He discussed real aspects and needs of timely tracking of missing and recovered person to entrust people on the effectiveness of Police force. He advised all Police Stations to fill up each missing and recovery cases online which help public to trace their child time to time on the portal after reporting to the police. He also announced to file FIR against each cases of missing children as per directions of Hon'ble Supreme Court.

A brief welcome note was given by Shri Asit Kumar Pandey, Assistant Commissioner of Police, Asansol Durgapur Police Commissionerate. He instructed all the participants to follow up the training program on Trackchild 1.6 carefully and be transparent about all doubts on the question-answer session followed by technical session. He also announced to file a MP case for each missing case of adult person.

Technical Session:

In technical session was organized by the NIC team. The technical session of TrackChild portal was demonstrated by Bikramjit Halder, Programmer, NIC and assist by Lopamudra Saha, Assistant Programmer, NIC.

At the time of technical session a brief overview was given by the NIC team and following modules were discussed-

1. TrackChild 1.6 Home Page.
2. Resource Directory of participated Police Stations in Trackchild 1.6.
3. How to search a child from Public section on the homepage of this portal.
4. How people can inform police about Missing or Founding of a person through this portal.
5. Own secured login of all Police Stations.
6. How to reset forgotten password with the help of One Time Password.
7. How to fill up the police station profile and information about CWO and OC.
8. Child Profile forms (Form-M and Form-R) Entry.
9. Searching and Matching.
10. How to matching through dynamic searching.
11. How to make a probable match from suggestive search.
12. How to make final matching using still missing module.

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13. How to insert and update Investigation Check lists in various steps of Investigation.
14. Various types of Alerts from Citizen about missing and sighting on this portal.
15. Final Match Report from CID with respect to all probable matches by police station.
16. Still missing alerts of all missing cases entered by PS which are not yet recovered.
17. Various types of MIS reports.
18. How to retrieve password using Forget password module.
19. How to aware about the new features of TrackChild portal finding at user manual section.
20. How to create Search agent and usefulness of Search agent.
21. How to insert the unidentified dead bodies' case.
22. How to insert and update the Supreme Court guidelines.

During discussion of above modules following issues and requirements were arise-

Technical Issues

1. Many Police Stations have queries that the person who is being recovered from Still missing link are not reflected in the 'List of Recovered Persons of this Police Station'. NIC team makes a new online entry of a missing person and recovers it from the still missing option in front of all participants. And shows that the recovery is now can be found from 'List of Recovered Person of This Police Station'. The problem was resolved.
2. Many of the Police Stations have doubt that they entered more number of recovery report than missing report. So, NIC team confirmed them that there is no problem for this kind of mismatch. PS can enter more recovery than missing or vise-versa.
3. At the time of Online Recovery entry from still missing module the FIR date is not accepting. An alert shows that "Case stated date must not be future date". NIC team look after this matter and these issues will be resolved within a week.
4. They want to know what the provision in case of double entry is. NIC team advised them that they contact to the CID or Support team with the duplicate IDs. So, CID or Support team will delete the duplicate entries.
5. They want to know that how to show one missing person is recovered from the same or different PS while entering a new online recovery form for that person when he/she is recovered. So, NIC team demonstrates the dynamic search of the recovery database for the missing person and makes a probable match with the closest matched person. That search helps PS to find match for missing person for recovery or vise-versa.
6. Many Police Stations wanted to know that how they can know what AHTU will do with the missing cases which exceed 120 days after entering on portal. So, NIC team answered that AHTU will proceed further investigation on those cases and can view investigation steps taken by PS for the same.
7. The DCRB want to upload the details of CS and FRT. So, NIC team demonstrates the Investigation check list module where they can upload the above details in regular wise.

Requirements from various Police Stations

1. Many Police Stations want to change Name, GDE details and age of Missing and recovered person after one time of submission.

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2. They want a report on age group wise number of Missing and Recovery entry from each Police Station.
3. Many of Police stations need option to delete double entry from their own login.
4. At time of recovery entry FIR date should be accepted properly.

Feedback on Training Program from various Police Stations

1. "Training Program was well organized and satisfactory." – Said by Hirapur PS, Asansol Woman PS and many more.
2. "Training program is needed practically" – Said by Solapur PS.
3. "More Training classes is required" – Said by Asansol (South) PS, Asansol (north) PS , Coke Oven PS and many more.

Some Photographs during Training Session

